

Code Enforcement Mission

To serve the citizens of Riverside by **ensuring compliance** with **all adopted City codes** through providing effective **public contact** and **education, building cooperative partnerships** throughout our community, and **enforcing the law** in an equitable and impartial manner.

Code Enforcement Goal

To promote a positive image of Code Enforcement to our community and our allied City Departments by fostering a culture that is helpful, approachable, knowledgeable and of the highest integrity.

Code Enforcement Objectives

- Protect property owners' investments
- Promote public health, safety and welfare
- Enhance the quality of life in our neighborhoods
- Educate residents
- Perform community outreach

City Hall

3900 Main Street
Riverside, CA 92522
Second Floor

Phone: (951) 826-5633

Fax: (951) 826-2570

RiversideCA.gov/code

Municipal Code

Section 1.01.110 (A)

"It is unlawful for any person to violate any provision or to fail to comply with any of the requirements or provisions of this Code heretofore or hereafter enacted or the provisions of any code adopted by reference by this Code."

Common Code Complaints

The following is a list of the most common Municipal Code violations reported to our office:

- Dangerous Buildings
- Illegal Construction /Work Without Permits
- Illegal Signs in the Right of Way
- Inoperative/Abandoned Vehicles
- Lack of Adequate Property Maintenance
- Overgrown Weeds/Vegetation
- Parking on the Lawn
- Substandard Housing Conditions
- Trash/Debris
- Unlicensed Street Vending
- Unpermitted Boarding Homes/Group Homes
- Unpermitted Outdoor Storage
- Vacant/Neglected Properties
- Water Wasting
- Zoning/Unpermitted Land Uses



Code Enforcement

Working Together to Provide a Safe and Attractive Community



Ways to File a Complaint

Call Code Enforcement • 951-826-5633

Call the General Hotline • 951-826-5311

Submit Online • RiversideCA.gov/311

In person at City Hall

3900 Main St. Riverside, CA 92522

Download and use the “**311 Riverside**”

Mobile App from your app store:



The Complaint Process

- 1** If you observe a Municipal Code violation taking place within the City of Riverside, notify Code Enforcement so it may be addressed.
- 2** Our administrative staff will request the address of the violation, the nature of the complaint, and determine if it is something we can assist with. If so, we will initiate a case.
- 3** The case will be assigned a case number and a Code Enforcement Officer (CEO).
- 4** The assigned CEO will conduct an inspection or investigation to determine if a violation exists.
- 5** If the violation does exist, we will proceed with the case. If there is no violation found at the time of inspection, the case will be closed.

Understanding Violations

The majority of code enforcement cases are opened on a complaint basis. We do not proactively identify violations unless there is a life/safety issue. We are happy to take your call regarding violations occurring within the City of Riverside.

- All complaints are confidential
- All complaints will be addressed in the order they are received unless there is a life/safety issue
- We only have jurisdiction over properties within city limits. The City of Riverside address search will help you determine if you are in the incorporated part of Riverside:

Olmsted.RiversideCA.gov/PropertyViewer



Code Enforcement is **NOT AN EMERGENCY SERVICE**. If you feel there is an immediate threat or emergency, **contact the Riverside Police Department by dialing 9-1-1.**

Other Resources

The following is a list of common complaints that are not addressed by Code Enforcement:

Abandoned vehicles parked on the street for longer than 72 hours

Parking Services • 951-826-5311

Air, Paint, Dust, or Smoke Pollution

Air Quality Management District
909-396-2000

Barking Dogs

Animal Control • 951-358-7387

Building Inspections and Permits

Building and Safety • 951-826-5697

Maintaining City Trees

Public Works • 951-826-5311

Experiencing a Landlord Dispute

Fair Housing Riverside County • 951-682-6581

Graffiti Removal on Public property

Graffiti Hotline • 951-826-5311

Land Use Questions

Planning • 951-826-5371

Legal Assistance for Civil Matters

Dispute Resolution Center • 951-955-4900

Non-Emergency Law Enforcement Matters

Riverside Police Department
Non-Emergency Line
951-354-2007

Parking Violations

Parking Services • 951-826-5311

Trouble Paying a Citation Online

Citation Processing Center • 800-861-7422

Violations at Mobile Home Properties

State of California
Housing and Community Development
951-782-4420