**Code Enforcement Mission**
To serve the citizens of Riverside by ensuring compliance with all adopted City codes through providing effective public contact and education, building cooperative partnerships throughout our community, and enforcing the law in an equitable and impartial manner.

**Code Enforcement Goal**
To promote a positive image of Code Enforcement to our community and our allied City Departments by fostering a culture that is helpful, approachable, knowledgeable and of the highest integrity.

**Code Enforcement Objectives**
- Protect property owners’ investments
- Promote public health, safety and welfare
- Enhance the quality of life in our neighborhoods
- Educate residents
- Perform community outreach

**City Hall**
3900 Main Street
Riverside, CA 92522
Second Floor
Phone: (951) 826-5633
Fax: (951) 826-2570
RiversideCA.gov/code

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**Municipal Code**
Section 1.01.110 (A)
“It is unlawful for any person to violate any provision or to fail to comply with any of the requirements or provisions of this Code heretofore or hereafter enacted or the provisions of any code adopted by reference by this Code.”

**Common Code Complaints**
The following is a list of the most common Municipal Code violations reported to our office:
- Dangerous Buildings
- Illegal Construction / Work Without Permits
- Illegal Signs in the Right of Way
- Inoperative/Abandoned Vehicles
- Lack of Adequate Property Maintenance
- Overgrown Weeds/Vegetation
- Parking on the Lawn
- Substandard Housing Conditions
- Trash/Debris
- Unlicensed Street Vending
- Unpermitted Boarding Homes/Group Homes
- Unpermitted Outdoor Storage
- Vacant/Neglected Properties
- Water Wasting
- Zoning/Unpermitted Land Uses

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**Code Enforcement**
Working Together to Provide a Safe and Attractive Community
The following is a list of common complaints that are not addressed by Code Enforcement:

- Abandoned vehicles parked on the street for longer than 72 hours
  Parking Services • 951-826-5311
- Air, Paint, Dust, or Smoke Pollution
  Air Quality Management District 909-396-2000
- Barking Dogs
  Animal Control • 951-358-7387
- Building Inspections and Permits
  Building and Safety • 951-826-5697
- Maintaining City Trees
  Public Works • 951-826-5311
- Experiencing a Landlord Dispute
  Fair Housing Riverside County • 951-682-6581
- Graffiti Removal on Public property
  Graffiti Hotline • 951-826-5311
- Land Use Questions
  Planning • 951-826-5371
- Legal Assistance for Civil Matters
  Dispute Resolution Center • 951-955-4900
- Non-Emergency Law Enforcement Matters
  Riverside Police Department
  Non-Emergency Line 951-354-2007
- Parking Violations
  Parking Services • 951-826-5311
- Trouble Paying a Citation Online
  Citation Processing Center • 800-861-7422
- Violations at Mobile Home Properties
  State of California
  Housing and Community Development 951-782-4420

The majority of code enforcement cases are opened on a complaint basis. We do not proactively identify violations unless there is a life/safety issue. We are happy to take your call regarding violations occurring within the City of Riverside.

- All complaints are confidential
- All complaints will be addressed in the order they are received unless there is a life/safety issue
- We only have jurisdiction over properties within city limits. The City of Riverside address search will help you determine if you are in the incorporated part of Riverside:

Olmsted.RiversideCA.gov/PropertyViewer

Code Enforcement is NOT AN EMERGENCY SERVICE. If you feel there is an immediate threat or emergency, contact the Riverside Police Department by dialing 9-1-1.

Understanding Violations

The Complaint Process

1. Call Code Enforcement • 951-826-5633
   Call the General Hotline • 951-826-5311
   Submit Online • RiversideCA.gov/311
   In person at City Hall
   3900 Main St. Riverside, CA 92522
   Download and use the “311 Riverside” Mobile App from your app store:

311 Riverside

2. If you observe a Municipal Code violation taking place within the City of Riverside, notify Code Enforcement so it may be addressed.

   Our administrative staff will request the address of the violation, the nature of the complaint, and determine if it is something we can assist with. If so, we will initiate a case.

   The case will be assigned a case number and a Code Enforcement Officer (CEO).

3. The assigned CEO will conduct an inspection or investigation to determine if a violation exists.

4. If the violation does exist, we will proceed with the case. If there is no violation found at the time of inspection, the case will be closed.

Other Resources

Ways to File a Complaint

The following is a list of common complaints that are not addressed by Code Enforcement:

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