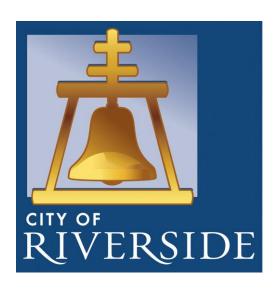
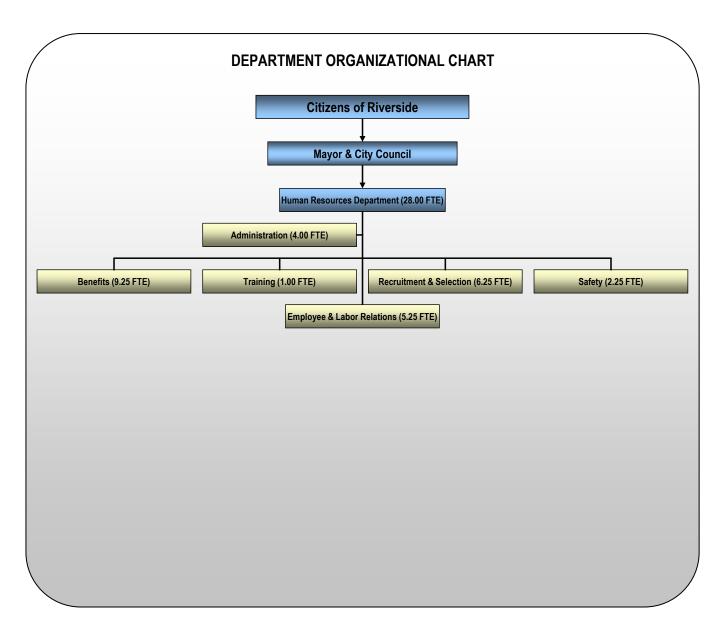
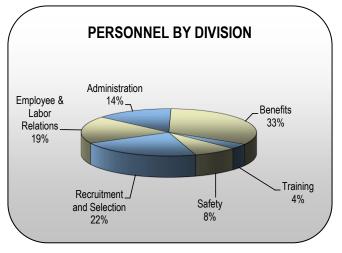
MISSION STATEMENT

The Mission of the Human Resources Department is to provide highly progressive personnel services as a business partner with City Departments and to offer the highest degree of professionalism and integrity to support a workforce that is representative of the community and free of discriminatory practices.









SERVICES PROVIDED BY DEPARTMENT

The Human Resources Department balances service and regulatory requirements with responsibilities in critical areas including Benefits, Classification and Compensation, Employee and Employer Relations, Records Management and Employee Transactions, Recruitment and Selection, Training and Development, Municipal Volunteer Program, and Special Youth Job Training Programs. Our goal is to provide a safe and discriminatory free work environment for all – the workforce, prospective employees, and the community. Equally important, the Human Resources Department is to partner with Departments in meeting their multiple personnel, staffing, and related needs.

We are committed to providing quality service to our internal customers in order that they can fulfill their goals and objectives to the City Council and citizens of Riverside. We are equally committed to provide the workforce with training in order that they can meet the contemporary requirements of their respective positions and develop into the best employees they can possibly be. We assure employees an objective Human Resources Department to assist them in a multitude of personnel assistance and guidance needs they may have during their career with the City.

PERSONNEL SUMMARY BY DIVISION

	Budgeted 2011/12	Budgeted 2012/13	Budgeted 2013/14	Budgeted 2014/15	Change
Administration	16.00	16.00	5.00	4.00	(1.00)
Benefits	11.50	11.50	8.25	9.25	1.00
Training	5.00	5.00	1.00	1.00	-
Safety	-	2.00	2.25	2.25	-
Recruitment and Selection	8.25	8.25	8.25	6.25	(2.00)
Employee & Labor Relations	-	-	3.25	5.25	2.00
Total Pers	onnel 40.75	42.75	28.00	28.00	-

DEPARTMENT GOALS

- 1. To continuously improve business relationships with City departments by collaborating with hiring managers to foster an inclusive application screening process.
- 2. To complete the review and update of the Human Resources Personnel Policy and Procedures manual.
- 3. To begin the review of incorporating a wellness incentive program that would directly affect health premiums for upcoming plan years.
- 4. To negotiate, adopt, and administer agreements between the City and bargaining units to provide a comprehensive MOU.

FISCAL YEAR 2013/14 DEPARTMENT ACCOMPLISHMENTS

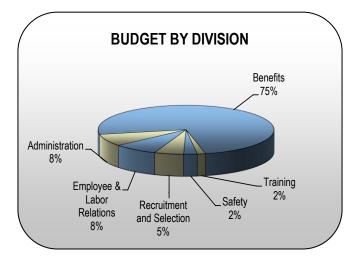
	Accomplishment	Related Goal	Related City Council Goal
1	Streamlined the application review process by extending the utilization of advanced features in Neo Gov (Applicant Tracking System) to a selected City Department.	Goal#1	N/A
2	Implemented significant community outreach strategies by attending career/education fairs.	Goal#1	Livable Communities
3	Completed the review, revision and approval process of thirteen policies from the Human Resources Policies and Procedures Manual.	Goal#2	N/A
4	Administered the Human Resources Executive Subcommittee including department heads representing the six largest City departments to review and discuss policy level Human Resources items/issues.	Goal#2	N/A
5	In partnership with Kaiser Permanente, launched and implemented the "Mix It Up" and the "Maintain Don't Gain" wellness initiatives.	Goal #3	Livable Communities
6	Received the Fit-Friendly Platinum Achievements Award from the American Heart Association for promoting employee health and fitness through the City's Wellness Program.	Goal#3	Livable Communities
7	Successfully met and conferred with labor groups including policy revisions, job description revisions, MOU provisions and flexible schedule implementation.	Goal#4	N/A
8	Facilitated Labor Management Committee meetings with various groups including Police Dispatch, Solid Waste, and Public Utilities Electric/Water.	Goal#4	N/A

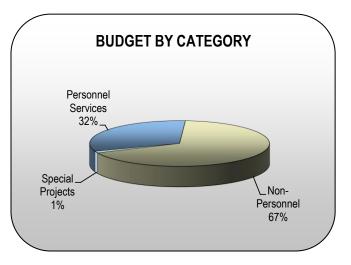
FISCAL YEAR 2014/15 DEPARTMENT OBJECTIVES

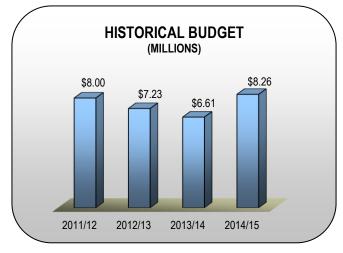
	Objective	Related Goal	Related City Council Goal
1	To implement the utilization of Subject Matter Expert (SME) review feature in Neo Gov.	Goal# 1	N/A
2	To complete the review and update of the Human Resources Personnel Policy and Procedures Manual.	Goal#2	N/A
3	To incorporate additional Wellness Partners to the program for the benefit of City employees.	Goal#3	Livable Communities
4	To develop a system to effectively monitor Labor Management Committee issues.	Goal#4	N/A

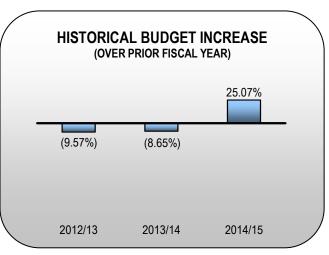
BUDGET SUMMARY BY DIVISION

	Actual 2011/12	Actual 2012/13	Budgeted 2013/14	Budgeted 2014/15	Change
Administration	1,264,584	1,325,316	746,385	658,944	-11.72%
Benefits	6,047,051	5,077,046	4,467,239	6,163,191	37.96%
Training	208,083	260,699	118,249	126,543	7.01%
Safety	-	104,714	188,852	205,339	8.73%
Recruitment and Selection	479,079	459,624	664,565	442,579	-33.40%
Employee & Labor Relations	-	6,271	422,660	668,147	58.08%
Current Operations Budget	\$ 7,998,799	\$ 7,233,671	\$ 6,607,950	\$ 8,264,743	25.07%









BUDGET SUMMARY BY BUDGET CATEGORY

	Actual 2011/12	Actual 2012/13	Budgeted 2013/14	Budgeted 2014/15	Change
Personnel Services	2,291,579	2,342,030	2,509,218	2,610,576	4.04%
Non-Personnel	5,708,559	4,771,198	3,993,732	5,549,167	38.95%
Special Projects	(1,339)	120,443	105,000	105,000	0.00%
Current Operations Budge	t \$ 7,998,799	\$ 7,233,671	\$ 6,607,950	\$ 8,264,743	25.07%
Equipment Outlay	-	-	-	-	
Debt Service	12,817	17,826	14,069	14,069	0.00%
Operating Grants	-	-	-	-	
Capital Outlay & Grants	-	-	-	-	
Charges From Others	772,734	662,495	755,985	1,026,437	35.77%
Charges To Others	(2,815,383)	(2,880,648)	(2,997,271)	(3,414,910)	13.93%
Total Budge	t \$ 5,968,967	\$ 5,033,344	\$ 4,380,733	\$ 5,890,339	34.46%

SUMMARY OF SIGNIFICANT BUDGET ADJUSTMENTS – PRIOR YEAR TO CURRENT YEAR

Personnel Adjustments

- 1. Two Human Resources Analysts (NC) positions were added.
- 2. Various miscellaneous positions were reclassified, transferred, or deleted within the department.

Other Adjustments

- 1. The increase in the non-personnel budget is the result of increased funding for medical and disability claims in order to align with prior year expenditures.
- 2. The increase in the charges from others budget is primarily attributable to increased general fund allocation charges in the Administration division.

Department / Section: Human Resources / Human Resources-Administration

Object	GL Key	Description	Actual 2012/13	Budgeted 2013/14	Amended 2013/14	Requested 2014/15	% Budget Change
411100	2100000	Salaries-Regular	827,054	482,396	482,396	420,583	(12) %
411110	2100000	Salaries-Temp & Part Time	10,203	0	0	0	`
411410	2100000	Vacation Payoff	11,949	0	0	0	
412000	2100000	Emp Pension & Benefits	360,261	197,217	197,217	169,424	(14) %
		Personnel Services Total	1,209,469	679,613	679,613	590,007	(13) %
421000	2100000	Professional Services	35,556	23,359	23,309	23,359	%
421001	2100000	Prof Svcs - Admin	0	0	49	0	
421100	2100000	Outside Legal Svcs	14,032	0	0	0	
422000	2100000	Utility Services	7,681	9,507	9,211	9,507	%
423000	2100000	Rentals & Transport	382	1,000	1,000	1,000	%
424000	2100000	Maint & Repairs	0	2,000	2,000	2,000	%
425000	2100000	Office Exp & Supplies	15,428	13,700	16,311	13,700	%
425200	2100000	Periodicals/Dues	1,458	1,500	1,475	1,500	%
426000	2100000	Materials & Supplies	3,820	3,190	3,290	3,190	%
427100	2100000	Travel & Meeting	2,571	1,000	1,031	1,000	%
428400	2100000	Liability Insurance	13,359	11,516	11,516	13,681	18 %
		Non-personnel Expenses Total	94,291	66,772	69,195	68,937	3 %
450338	2100000	Drug & Alcohol Testing Program	21,549	0	(507)	0	
452004	2100000	City-Wide Employee Training	0	0	32	0	
		Special Projects Total	21,549	0	(475)	0	
881100	2100000	General Fund Allocation Chgs	294,973	365,983	365,983	766,313	109 %
882101	2100000	Annual Utilization Chgs 101 Fd	14,738	14,940	14,940	13,620	(8) %
884101	2100000	General Fund Charges	0	1,800	1,800	1,800	%
		Charges From Others Total	309,712	382,723	382,723	781,733	104 %
891100	2100000	General Fund Allocation Chrges	(1,674,034)	(1,129,108)	(1,129,108)	(3,324,939)	194 %
		Charges to Others Total	(1,674,034)	(1,129,108)	(1,129,108)	(3,324,939)	194 %
	Total Budg	et Requirements	(39,013)	0	1,948	(1,884,262)	

Department / Section: Human Resources / Human Resources-Benefits

Object	GL Key	Description	Actual 2012/13	Budgeted 2013/14	Amended 2013/14	Requested 2014/15	% Budget Change
411100	2115000	Salaries-Regular	60,018	215,093	215,093	280,710	30 %
411110	2115000	Salaries-Temp & Part Time	6,444	0	0	5.800	
412000	2115000	Emp Pension & Benefits	18,628	87,406	87,406	124,744	42 %
413120	2115000	OT at 1.5 Rate	78	0	0	0	
		Personnel Services Total	85,169	302,499	302,499	411,254	35 %
421000	2115000	Professional Services	29,669	43,416	43,416	43,416	%
422000	2115000	Utility Services	604	1,238	1,238	1,238	%
423000	2115000	Rentals & Transport	0	225	225	225	%
425000	2115000	Office Exp & Supplies	11,213	7,875	13,575	7,875	%
425200	2115000	Periodicals/Dues	0	875	875	875	%
427100	2115000	Travel & Meeting	854	0	0	0	
427200	2115000	Training	172	0	0	0	
428400	2115000	Liability Insurance	849	5,135	5,135	8,815	71 %
		Non-personnel Expenses Total	43,364	58,764	64,464	62,444	6 %
881100	2115000	General Fund Allocation Chgs	10,819	13,443	13,443	0	
		Charges From Others Total	10,819	13,443	13,443	0	
891100	2115000	General Fund Allocation Chrges	(126,942)	(286,613)	(286,613)	0	
894101	2115000	Interfund Svcs-General Fund	0	(88,093)	(88,093)	(89,971)	2 %
		Charges to Others Total	(126,942)	(374,706)	(374,706)	(89,971)	(75) %
	Total Budg	et Requirements	12,411	0	5,700	383,727	

Department / Section: Human Resources / Human Resources-Safety

Object	GL Key	Description	Actual 2012/13	Budgeted 2013/14	Amended 2013/14	Requested 2014/15	% Budget Change
411100	2120000	Salaries-Regular	28,989	89,689	89,689	104,949	17 %
411410	2120000	Vacation Payoff	651	0	0	0	
412000	2120000	Emp Pension & Benefits	10,251	44,198	44,198	44,152	()%
		Personnel Services Total	39,892	133,887	133,887	149,101	11 %
421000	2120000	Professional Services	53,835	12,721	12,671	12,721	%
421001	2120000	Prof Svcs - Admin	0	0	49	0	
422000	2120000	Utility Services	142	979	979	979	%
423000	2120000	Rentals & Transport	209	3,500	3,500	3,500	%
425000	2120000	Office Exp & Supplies	959	5,750	4,550	5,750	%
425200	2120000	Periodicals/Dues	254	3,375	3,375	3,375	%
426000	2120000	Materials & Supplies	3,580	6,500	6,399	6,500	%
428400	2120000	Liability Insurance	1,768	2,140	2,140	3,413	59 %
		Non-personnel Expenses Total	60,749	34,965	33,664	36,238	3 %
452004	2120000	City-Wide Employee Training	4,072	20,000	20,000	20,000	%
		Special Projects Total	4,072	20,000	20,000	20,000	
881100	2120000	General Fund Allocation Chgs	9,381	5,060	5,060	0	
		Charges From Others Total	9,381	5,060	5,060	0	
891100	2120000	General Fund Allocation Chrges	(180,672)	(193,912)	(193,912)	0	
		Charges to Others Total	(180,672)	(193,912)	(193,912)	0	
	Total Budg	et Requirements	(66,575)	0	(1,300)	205,339	

Department / Section: Human Resources / Human Resources-Training

Object	GL Key	Description	Actual 2012/13	Budgeted 2013/14	Amended 2013/14	Requested 2014/15	% Budget Change
411100	2130000	Salaries-Regular	106,401	35,705	35,705	40,875	14 %
411430	2130000	Compensatory Time Payoff	146	0	0	0	
412000	2130000	Emp Pension & Benefits	48,855	13,791	13,791	16,438	19 %
		Personnel Services Total	155,403	49,496	49,496	57,313	15 %
421000	2130000	Professional Services	3,005	8,000	8,000	8,000	%
423000	2130000	Rentals & Transport	219	900	900	900	%
425000	2130000	Office Exp & Supplies	4,747	8,000	8,000	8,000	%
426000	2130000	Materials & Supplies	0	1,000	1,000	1,000	%
428400	2130000	Liability Insurance	2,500	853	853	1,330	55 %
		Non-personnel Expenses Total	10,473	18,753	18,753	19,230	2 %
450339	2130000	Reset Program	316	0	0	0	
452003	2130000	Volunteer Coordination Program	99	0	2,000	0	
452004	2130000	City-Wide Employee Training	15,496	0	(32)	0	
452005	2130000	Education Reimbursement Prog	5,850	20,000	29,150	20,000	%
452011	2130000	Employee Recognition Program	11,511	30,000	39,897	30,000	%
453221	2130000	Wellness Program	61,548	0	230,758	0	
		Special Projects Total	94,822	50,000	301,773	50,000	
881100	2130000	General Fund Allocation Chgs	7,644	10,742	10,742	0	
		Charges From Others Total	7,644	10,742	10,742	0	
891100	2130000	General Fund Allocation Chrges	(295,926)	(128,991)	(128,991)	0	
		Charges to Others Total	(295,926)	(128,991)	(128,991)	0	
	Total Budg	et Requirements	(27,583)	0	251,773	126,543	

Department / Section: Human Resources / Human Resources-Recruit/Sel

Object	GL Key	Description	Actual 2012/13	Budgeted 2013/14	Amended 2013/14	Requested 2014/15	% Budget Change
411100	2140000	Salaries-Regular	250,696	364,058	364,058	221,057	(39) %
411110	2140000	Salaries-Temp & Part Time	9,212	0	0	5,460	
411410	2140000	Vacation Payoff	894	0	0	0	
412000	2140000	Emp Pension & Benefits	110,245	158,141	158,141	100,774	(36) %
		Personnel Services Total	371,048	522,199	522,199	327,291	(37) %
421000	2140000	Professional Services	75,551	86,413	129,811	61,413	(28) %
421001	2140000	Prof Svcs - Admin	0	0	49	0	
423000	2140000	Rentals & Transport	85	2,000	2,000	2,000	%
425000	2140000	Office Exp & Supplies	7,761	43,763	43,290	43,763	%
426000	2140000	Materials & Supplies	855	1,500	1,500	1,500	%
428400	2140000	Liability Insurance	4,321	8,690	8,690	6,612	(23) %
		Non-personnel Expenses Total	88,575	142,366	185,340	115,288	(19) %
881100	2140000	General Fund Allocation Chgs	19,788	19,708	19,708	0	
		Charges From Others Total	19,788	19,708	19,708	0	
891100	2140000	General Fund Allocation Chrges	(548,505)	(684,273)	(684,273)	0	
		Charges to Others Total	(548,505)	(684,273)	(684,273)	0	
	Total Budg	et Requirements	(69,092)	0	42,974	442,579	

Department / Section: Human Resources / HR-Employee & Labor Relations

Object	GL Key	Description	Actual 2012/13	Budgeted 2013/14	Amended 2013/14	Requested 2014/15	% Budget Change
411100	2150000	Salaries-Regular	7,928	236,009	236,009	405,925	71 %
412000	2150000	Emp Pension & Benefits	0	106,348	106,348	174,350	63 %
		Personnel Services Total	7,928	342,357	342,357	580,275	69 %
421000	2150000	Professional Services	(2,033)	5,000	5,000	5,000	%
421100	2150000	Outside Legal Svcs	0	30,000	30,000	30,000	%
422000	2150000	Utility Services	0	1,170	1,314	1,170	%
425000	2150000	Office Exp & Supplies	377	1,500	1,500	1,500	%
425200	2150000	Periodicals/Dues	0	500	525	500	%
426000	2150000	Materials & Supplies	0	500	500	500	%
427100	2150000	Travel & Meeting	0	1,000	1,001	1,000	%
428400	2150000	Liability Insurance	0	5,633	5,633	13,202	134 %
		Non-personnel Expenses Total	(1,656)	45,303	45,474	52,872	16 %
450338	2150000	Drug & Alcohol Testing Program	0	35,000	35,507	35,000	%
		Special Projects Total	0	35,000	35,507	35,000	
881100	2150000	General Fund Allocation Chgs	0	8,606	8,606	0	
		Charges From Others Total	0	8,606	8,606	0	
891100	2150000	General Fund Allocation Chrges	0	(431,266)	(431,266)	0	
		Charges to Others Total	0	(431,266)	(431,266)	0	
	Total Budg	et Requirements	6,271	0	678	668,147	

Department / Section: Human Resources / Human Resources-Capital

Object	GL Key	Description	Actual 2012/13	Budgeted 2013/14	Amended 2013/14	Requested 2014/15	% Budget Change
425000	2160000	Office Exp & Supplies	7	0	0	0	
		Non-personnel Expenses Total	7	0	0	0	
Total Budget Requirements			7	0	0	0	

Department / Section: Human Resources / Human Resources-Debt

Object	GL Key	Description	Actual 2012/13	Budgeted 2013/14	Amended 2013/14	Requested 2014/15	% Budget Change
882101	2190000	Annual Utilization Chgs 101 Fd	54,567	55,015	55,015	57,927	5 %
		Charges From Others Total	54,567	55,015	55,015	57,927	5 %
891100	2190000	General Fund Allocation Chrges	(54,567)	(55,015)	(55,015)	0	
		Charges to Others Total	(54,567)	(55,015)	(55,015)	0	
Total Budget Requirements			0	0	0	57,927	

Department / Section: Human Resources / HR-Benefits-Workers' Comp

Object	GL Key	Description	Actual 2012/13	Budgeted 2013/14	Amended 2013/14	Requested 2014/15	% Budget Change
411100	2115100	Salaries-Regular	303,705	311,093	311,093	313,869	%
412000	2115100	Emp Pension & Benefits	147,303	168,074	168,074	181,466	7 %
412313	2115100	OPEB Annual Amortization	22,110	0	0	0	
		Personnel Services Total	473,119	479,167	479,167	495,335	3 %
421000	2115100	Professional Services	64,633	68,800	81,976	68,800	%
422000	2115100	Utility Services	1,810	1,472	1,623	1,472	%
423000	2115100	Rentals & Transport	530	3,000	3,000	3,000	%
424000	2115100	Maint & Repairs	2,346	4,000	4,000	4,000	%
425000	2115100	Office Exp & Supplies	22,056	36,280	327,652	136,280	275 %
425200	2115100	Periodicals/Dues	1,008	1,750	1,750	1,750	%
426000	2115100	Materials & Supplies	355	3,250	3,250	3,250	%
427100	2115100	Travel & Meeting	0	0	211	0	
427200	2115100	Training	2,786	5,000	4,788	5,000	%
428100	2115100	Adjuster Service Fees	0	12,000	12,000	12,000	%
428200	2115100	Legal Fees	350,584	150,000	150,000	444,000	196 %
428205	2115100	Litigation Costs	77,249	150,000	150,000	150,000	%
428300	2115100	Excess Insurance Premium	(11,035)	382,213	382,213	382,213	%
428400	2115100	Liability Insurance	32,742	17,044	17,044	22,393	31 %
428420	2115100	Insurance Charges - Direct	350,486	0	0	0	
428510	2115100	Paid Claims - Medical	2,035,326	1,500,000	1,500,000	1,800,000	20 %
428521	2115100	Claims-Temp Disability	77,280	200,000	200,000	200,000	%
428522	2115100	Claims-Perm Disability	1,153,149	532,000	532,000	1,400,000	163 %
428530	2115100	Rehabilitation	26,240	150,000	150,000	150,000	%
428540	2115100	Life Pension	15,709	50,000	50,000	50,000	%
428550	2115100	Death Benefits	115,546	200,000	200,000	200,000	%
447300	2115100	State Funding Assessment	156,588	160,000	160,000	160,000	%
		Non-personnel Expenses Total	4,475,393	3,626,809	3,931,508	5,194,158	43 %
481000	2115100	Principal	7,863	6,834	6,834	6,834	%
481018	2115100	Bond Cost Of Issuance	4,599	0	0	0	
482000	2115100	Interest	5,364	7,235	7,235	7,235	%
		Debt Service Total	17,826	14,069	14,069	14,069	
881100	2115100	General Fund Allocation Chgs	250,581	260,688	260,688	186,777	(28) %
		Charges From Others Total	250,581	260,688	260,688	186,777	(28) %
Total Budget Requirements			5,216,921	4,380,733	4,685,432	5,890,339	34 %