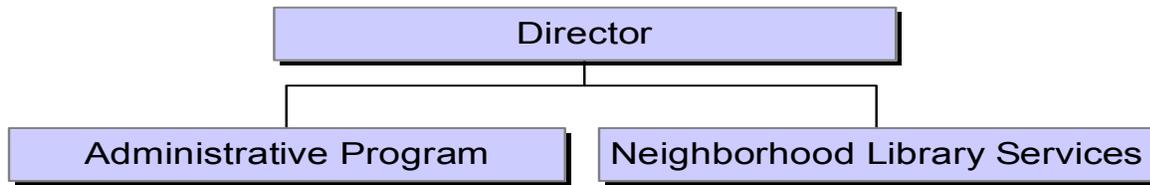


# Library



## **Description of the Service**

The Riverside Public Library supports the circulation of a collection of 400,000 items to over 100,000 active borrowers. The Library delivers its services through the Main Library and four neighborhood branches: Casa Blanca, La Sierra, Marcy, and Arlington. In addition, three community-computing centers are managed by the Library.

The Literacy program actively recruits volunteer tutors to support adult learners and their young families. Other volunteers deliver library materials to incapacitated adults and registered family child care providers through Home Bound Service. The Library enhances local service with reciprocal borrowing agreements through the Inland Library System and Sirculs, a local intertype library network. Charter membership in Library of California, Tierra del Sol Region, extends reciprocal borrowing to intertype libraries statewide.

# Library

## Mission Statement

The mission of the Riverside Public Library is to circulate books and other library resources, promote personal competency in seeking and evaluating information, and present quality programs in a welcoming environment to the residents of the City of Riverside so that they may become productive participants in the literate

## Strategic Priorities Addressed

- Preserve and Improve our Quality of Life
- Address Riverside's Social Concerns with Community Involvement
- Increase our Investment in Youth and Children

## Major 2004/05 Priorities

- Increase Children's programming attendance by 50 percent.
- Upgrade and diversify electronic information sources.
- Recruit and train 50 bilingual volunteers.
- Plan for new library facilities in the Arlington, Eastside and Orangecrest neighborhoods.
- Achieve 80 percent "good" or "excellent" rating by library users via Annual Citizen Survey.

## **Programs and Program Goals**

### **FY 2004/05**

**Administrative:** To provide policy direction, administrative support and fiscal management to enable the Department to achieve program outcomes while complying with federal, state, local and other requirements.

**Neighborhood Library Services:** To provide library materials, assist library users in seeking and evaluating information, and present quality programs to the residents of the city of Riverside in order that they may enhance their own personal competency and take advantage of lifelong learning opportunities.

# Library

## Performance Measures

	<b>Actual</b> <b>2002/03</b>	<b>Estimated</b> <b>2003/04</b>	<b>Target</b> <b>2004/05</b>
% of citizens surveyed who rate the Library's overall services as "good" or "excellent"	82%	80%	80%
% of citizens surveyed who rate Library service hours as meeting their needs	75%	75%	75%
% of residents using library resources who feel their informational, educational, and recreational needs are being met	77.3%	80%	80%
% increase in materials collection	7.2%	1.4%	1.5%
% of citizens surveyed who rate the availability of materials as "good" or "excellent"	73%	75%	75%

## **Recent Accomplishments**

- Celebrated first anniversary of the Casa Blanca Family Learning Center.
- Added 25 computer workstations for public use.
- Continued partnership with the Riverside Unified School District to provide library literacy activities to families in the Even Start Program.
- Hosted eight nationally known authors for public programming.
- Increased participation in summer reading program by 23 percent.
- Initiated Library outreach to deaf residents.
- Circulated over one million library items.

Library

# Department Summary

<b>Budget Summary</b>	<b>Actual 2002/03</b>	<b>Budget 2003/04</b>	<b>Approved 2004/05</b>	<b>Change</b>
Personnel Services	4,017,132	4,693,223	4,744,736	1.1%
Non-Personnel	1,284,624	1,337,951	1,565,415	17.0%
Special Projects	376,775	0	0	---
Equipment Outlay	0	0	0	---
<i>Direct Operating</i>	<u>5,678,531</u>	<u>6,031,174</u>	<u>6,310,151</u>	<u>4.6%</u>
Debt Service	0	0	146,994	---
Capital Outlay	0	0	0	---
Charge From Others	719,673	1,026,589	1,125,074	9.6%
<i>Gross Budget</i>	<u>6,398,204</u>	<u>7,057,763</u>	<u>7,582,219</u>	<u>7.4%</u>
Charge To Others	(145,932)	0	0	---
<b>Net Budget</b>	<u>6,252,272</u>	<u>7,057,763</u>	<u>7,582,219</u>	<u>7.4%</u>

## Expenditure Summary (Net Budget)

Administration	882,054	1,084,080	1,323,434	22.1%
Neighborhood Services	5,370,219	5,973,683	6,258,785	4.8%
<b>Expenditure Total</b>	<u>6,252,273</u>	<u>7,057,763</u>	<u>7,582,219</u>	<u>7.4%</u>

<b>Personnel Summary</b>	93.90	96.81	97.06	0.25
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## Program Summary

