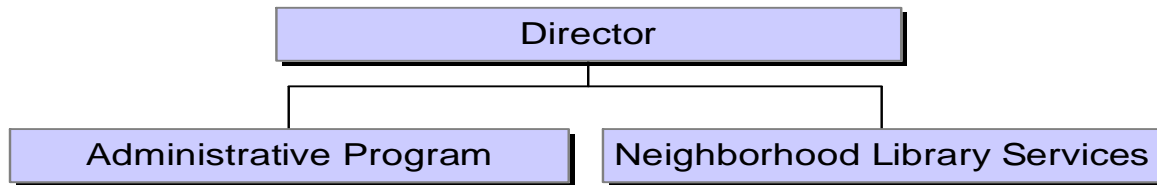


Library



Description of the Service

The Riverside Public Library supports the circulation of a collection of 500,000 items to over 180,000 active borrowers. The Library delivers its services through the Main Library and four neighborhood branches: Casa Blanca, La Sierra, Marcy, and Arlington. A new library for the Eastside is being readied to open in 2005.

The Literacy program actively recruits volunteer tutors to support adult learners and their young families. Other volunteers deliver library materials to incapacitated adults and registered family child care providers through Home Bound Service. The Library enhances local service with reciprocal borrowing agreements through the Inland Library System. Participation in Link+ extends reciprocal borrowing to academic and public libraries statewide, including the libraries of La Sierra and Loma Linda Universities and the University of California at Riverside.

Library

Mission Statement

The mission of the Riverside Public Library is to circulate books and other library resources, promote personal competency in seeking and evaluating information, and present quality programs in a welcoming environment to the residents of the City of Riverside so that they may become productive participants in the literate society.

Major 2005/06 Priorities

- Sustain Children's programming attendance through presentation of 1,000 programs to 35,000 children.
- Promote electronic information resources to 5,000 students.
- Develop 20 bilingual volunteers as homework helpers.
- Build new library facilities in the Arlington and Orangecrest neighborhoods.
- Open new library in the Eastside neighborhood.
- Achieve 84 percent "good" or "excellent" rating by library users via Annual Citizen Survey.

Strategic Priorities Addressed

- Community and Livability
- Growth and Annexation

Programs and Program Goals

FY 2005/06

Administrative: To provide policy direction, administrative support and fiscal management to enable the Department to achieve program outcomes while complying with federal, state, local and other requirements.

Neighborhood Library Services: To provide library materials, assist library users in seeking and evaluating information, and present quality programs to the residents of the city of Riverside in order that they may enhance their own personal competency and take advantage of lifelong learning opportunities.

Library

Performance Measures

	Actual	Estimated	Target
	2003/04	2004/05	2005/06
% of citizens surveyed who rate the Library's overall services as "good" or "excellent"	60%	84%	84%
% of citizens surveyed who rate Library service hours as meeting their needs	73%	70%	75%
% of residents using library resources who feel their informational, educational, and recreational needs are being met	74%	74%	75%
% increase in materials collection	1.2%	1.2%	5.0%
% of citizens surveyed who rate the availability of materials as "good" or "excellent"	75%	75%	76%

Recent Accomplishments

- Launched electronic intertype Library borrowing through Link+.
- Secured long-term lease for new Eastside Library.
- Acquired property needed for Arlington Library expansion.
- Continued partnership with the Riverside Unified School District to provide library literacy activities to families in the Even Start Program.
- Hosted ten nationally known authors and performers for outstanding public programming attended by 2,000 adults and young adults.
- Increased participation in summer reading program by 27 percent.
- Installed assistive technology for deaf and visually impaired residents.
- Circulated over one million library items.

Library

Department Summary

Budget Summary	Actual 2003/04	Budget 2004/05	Approved 2005/06	Projected 2006/07	Change
Personnel Services	4,377,034	4,744,736	6,124,287	6,157,964	29.1%
Non-Personnel	1,191,001	1,565,415	1,940,276	1,769,800	23.9%
Special Projects	135,470	0	0	0	---
Equipment Outlay	0	0	35,000	0	---
<i>Direct Operating</i>	5,703,505	6,310,151	8,099,563	7,927,764	28.4%
Debt Service	62,076	146,994	146,994	73,497	0.0%
Capital Outlay	102,609	0	0	0	---
Charge From Others	1,025,775	1,125,074	1,609,082	1,423,572	43.0%
<i>Gross Budget</i>	6,893,965	7,582,219	9,855,639	9,424,833	30.0%
Charge To Others	(94,727)	0	0	0	---
Net Budget	6,799,238	7,582,219	9,855,639	9,424,833	30.0%

Expenditure Summary (Net Budget)

Administration	1,069,843	1,323,434	1,819,586	1,399,514	37.5%
Neighborhood Services	5,729,395	6,258,785	8,036,053	8,025,319	28.4%

Expenditure Total	6,799,238	7,582,219	9,855,639	9,424,833	30.0%
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Personnel Summary	96.81	97.06	101.98	101.98	4.92
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Program Summary

