



KNOX RAPID ENTRY SYSTEM FOR RESIDENTIAL

DATE: January 2, 2020

INFORMATION BULLETIN: B-19-005

APPROVED BY: J. McDowell

The City of Riverside is offering a voluntary program to allow Fire Department personnel only access to your home/apartment in an emergency by using the Knox Residential Access Program.

Since 1975, Knox has been manufacturing high security, tamper proof key boxes that allows access to the Fire Department. This proven rapid entry system reduces response time, property damages and the liability for lost keys. More than 12,000 fire departments, military installations and the communities they serve depend on the Knox products and services.

Simply obtain an application from the Fire Prevention Bureau:

- Purchase your box from the Knox Company. The box belongs to you. If you move to another City that offers the same program you can have your box rekeyed.
- Get approval (before purchasing) from your property owner or management to install (box hooks over the door and secures with two screws on top in the middle of the door)
- Call us to secure the key inside.
- Then when you have an emergency there is no property damage or time wasted getting to you if you cannot get to the door.

As of January 1, 2019 the Knox Box can only be purchased online, no paper application will be available after January 1, 2019. To order online go to:

www.knoxbox.com

Click on < **BUY**

Enter Department name: Riverside City

Select "Building Access Only"

"Search by Product Number" click drop down

Scroll down to "Residential Knox Boxes"

Select a "door hanger" or "surface mount"

Complete product installation address information

Please call the Fire Prevention Bureau for more information at 951-826-5737 or email prev@riversideca.gov

Fire Prevention

3900 Main Street 3rd Floor * Riverside, California 92522 * (951) 826-5737

Fax: (951) 826-2539 * www.RiversideCa.gov/fire