



# HOMELESSNESS ACTION PLAN ANNUAL PERFORMANCE OUTCOMES

OCTOBER 1, 2022 – SEPTEMBER 30, 2023



## GOALS MET OR EXCEEDED

- ✓ Ensure 90% of expiring affordable housing covenants are maintained.
- ✓ 5% increase in affordable housing units' inventory.
- ✓ 550 market rate and affordable housing units built annually.
- ✓ 55 for-sale market and affordable housing units built annually.
- ✓ Refer 96 individuals to "physical and behavioral health" resources annually.
- ✓ Decrease homelessness amongst "chronically homeless" by 5% annually.
- ✓ Decrease homelessness amongst those struggling with substance abuse by 5% annually.
- ✓ 84% rental assistance programs retention rate annually.
- ✓ 15% increase in unduplicated number of households assisted through rental assistance programs in 2023 with 10% thereafter.
- ✓ 5% annual decrease in homelessness amongst those who are justice involved.
- ✓ Increase the number of people exiting from emergency shelter to housing by 10% annually.
- ✓ Annual increase of 311 calls related to homeless activities by 25% decreasing emergency 911 calls related to homelessness.
- ✓ Maintain 50 Cold Weather Shelter Program beds annually.
- ✓ Attend 25 Continuum of Care (CoC) and committee meetings annually and advocate for the increase of shelter beds, mental health programs, and affordable housing based on a gap analysis.
- ✓ Increase number of emergency shelter beds throughout Riverside County by 10% by 2024.
- ✓ Refer 15 individuals to the Home Court Program annually.
- ✓ Enroll six individuals through the Shared Housing Program annually.



# HOMELESSNESS ACTION PLAN

## ANNUAL PERFORMANCE OUTCOMES

### OCTOBER 1, 2022 – SEPTEMBER 30, 2023



#### GOALS IN PROGRESS OR ONGOING

- 5% increase in number of sites developed from 2018 Housing First Plan.
- Carryout the development of 689 affordable housing units in the pipeline for development.
- Increase number of social work interns by 15% annually.
- Increase the number of people who accept services from the PSET and the street nurse by 25% annually.
- Increase the number of emergency shelter beds by 25% in 2023.
- Increase the number of people who are successfully placed from street outreach by 25% annually.
- Care Court implementation by October 1, 2023.
- 5% annual increase of seniors assisted through the Office of Homeless Solutions referred to Riverside County In-Home Supportive Services (IHSS).
- Increase in skills to reduce-traumatized/confidence/job satisfaction among the Public Safety and Engagement Team (PSET), Parks and Neighborhood Specialist (PANS) Team, and Outreach Workers by 45% annually.
- Increase the number of people accepting shelter from the PSET and Outreach teams by 25% annually.



#### GOALS NOT MET

- × Refer 75 households annually to an employment assistance program.
- × Decrease the number of unsheltered people by 10% annually.
- × 50% increase in traffic to the Office of Homeless Solutions web page annually.