

Patient Protection Disclosures

The City of Riverside generally requires the designation of a primary care provider for HMO plans. You have the right to designate any primary care provider who participates in our network and who is available to accept you or your family members. Until you make this designation, your health care provider designates one for you. For information on how to select a primary care provider, and for a list of the participating primary care providers, contact Kaiser Permanente at 800-464-4000 or Blue Shield at 855-599-2657.

For children, you may designate a pediatrician as the primary care provider.

You do not need prior authorization from the City or Riverside or from any other person (including a primary care provider) to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, contact Kaiser Permanente at 800-464-4000 or Blue Shield at 855-599-2657.