Title VI Public Notice
Non-Discrimination Policy

The City of Riverside, under Title VI of the Civil Rights Act of 1964 and related statutes, ensures that no person shall, on the basis of race, color, or national origin be excluded from participation in, or be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.

Title VI Complaint Procedures

Any person who believes they have been discriminated against on the basis of race,color, or national origin may file a Title VI complaint with the Title VI Coordinator. The complaint must be filed within 180 days of the alleged discrimination. Please complete a complaint form and submit it to the Title VI Coordinator:

Attn: Title VI Coordinator
3900 Main Street, 2nd Floor
Riverside, CA 92522
(951) 826-2211
ftobar@riversideca.gov

If assistance is needed in filing a complaint, or to file a complaint in another language, please contact the General Services Department at (951)826-2211 or ftobar@ riversideca.gov.

Complainants will receive a written response acknowledging receipt of the complaint within two (2) weeks. The Title VI Coordinator will review the complaint to determine whether it falls under its jurisdiction. All complaints falling under Title VI jurisdiction will be investigated promptly. A written notice of findings will be provided upon completion of the investigation within thirty (30) calendar days.

Complaints that do not fall under the City of Riverside's jurisdiction will be referred, wherever possible, to the California Department of Transportation, the Federal Highway Administration, the US Department of Transportation, or the US Department of Justice.

Complaints may also be filed directly with:
The Federal Transit Administration (FTA) Office of Civil Rights
For more information, contact:
(888)446-4511 or visit www.transit.dot.gov/regulations-and-guidance/civil-rights-ada

The California Department of Transportation Discrimination Complaint Investigation Unit
For more information, contact:
(916)445-5308 or visit Dot.CA.gov/hq/bep/title_vi/t6_index.htm