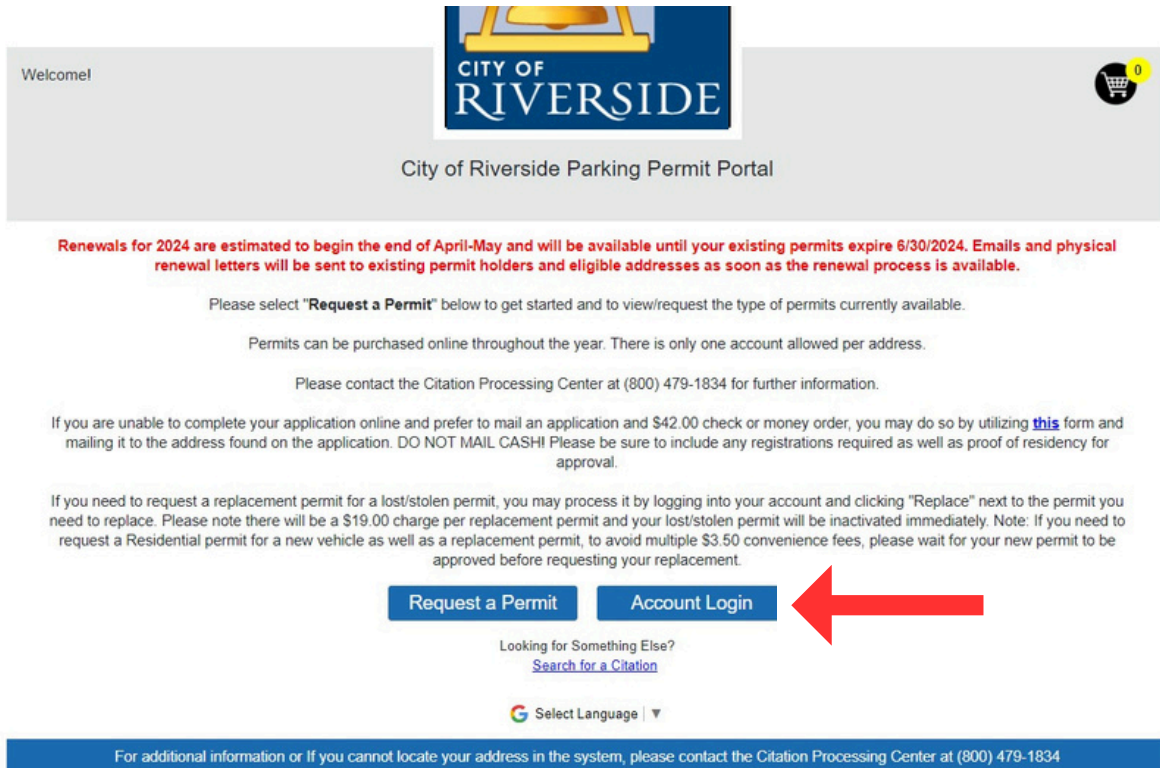


Renewal Process (Returning Permit Holders):

1. Login to your existing account:



Welcome!

CITY OF RIVERSIDE

City of Riverside Parking Permit Portal

Renewals for 2024 are estimated to begin the end of April-May and will be available until your existing permits expire 6/30/2024. Emails and physical renewal letters will be sent to existing permit holders and eligible addresses as soon as the renewal process is available.

Please select **"Request a Permit"** below to get started and to view/request the type of permits currently available.

Permits can be purchased online throughout the year. There is only one account allowed per address.

Please contact the Citation Processing Center at (800) 479-1834 for further information.

If you are unable to complete your application online and prefer to mail an application and \$42.00 check or money order, you may do so by utilizing [this](#) form and mailing it to the address found on the application. DO NOT MAIL CASH! Please be sure to include any registrations required as well as proof of residency for approval.

If you need to request a replacement permit for a lost/stolen permit, you may process it by logging into your account and clicking "Replace" next to the permit you need to replace. Please note there will be a \$19.00 charge per replacement permit and your lost/stolen permit will be inactivated immediately. Note: If you need to request a Residential permit for a new vehicle as well as a replacement permit, to avoid multiple \$3.50 convenience fees, please wait for your new permit to be approved before requesting your replacement.

[Request a Permit](#) [Account Login](#)

Looking for Something Else?
[Search for a Citation](#)

Select Language

For additional information or if you cannot locate your address in the system, please contact the Citation Processing Center at (800) 479-1834

2. You can click "forgot password?" if you do not remember the password, otherwise enter your login credentials:

Parking Permit Account Login

Username/Email Address *

Password *

[Login](#) [Cancel](#)

[Forgot Password?](#)

Don't Have an Account?

Account Registration is simple and easy!
Account registration can be completed during checkout when you make a purchase. If you have already made a purchase and chose not to register at that time, follow the link in your confirmation email to complete your registration. If you have any questions or need further assistance, please contact Customer Service at (800) 479-1834.

3. Any/all permits eligible for renewal will display a “Renew” button:

4.

Once clicked, the system will create a duplicate of that permit on the next page.

For **Residential** permits, your vehicle plate will begin verification at CA DMV to validate your registration address. If it approves, upload your Proof of Residence and add your permit to the shopping cart. If it fails, click on your license plate and upload a copy of your registration, then upload your Proof of Residence and add to Shopping Cart.

For **Guest** permits, you can now add your guest vehicle for your virtual permit and add your proof of residency documentation then click Add Permit to Shopping Cart.

- Once you are in the shopping cart, you will choose Save and Continue

Welcome [User] (Logout)
Account No : [Account No]

CITY OF RIVERSIDE

City of Riverside Parking Permit Portal

Shopping Cart

The following permit(s) have been added to your shopping cart. Click a permit description to view or edit the shopping cart. Click **'Proceed to Checkout'** to create your online account and complete your purchase, or click **'Continue Shopping'** to add more permits to your cart.

Failure to click the **'Save and Continue'** button below will result in lost changes and/or requests.

! There are item(s) in your cart that require additional review and are not yet approved.

ITEM DESCRIPTION	QTY	PRICE EACH	TOTAL
Guest (7/1/2024 to 6/30/2027)	1	\$0.00	\$0.00
	0		\$0.00

Important Information

Please note, there is a \$42 application fee that went into effect on July 1, 2022. Once your permits are approved, your cart will be updated to include the \$42 application fee.

The current PPZ fee is \$42 through June 30, 2024. Please note that this fee is subject to change on July 1, 2024, based on an annual fee study and City Council's approval. The proposed fee is \$64. Please submit your application and payment as soon as possible to take advantage of the lower application fee prior to July 1, 2024

[Continue Shopping](#)
[Save and Continue](#)
[Cancel & Start Over](#)

Once you see your permit as pending approval on your permit dashboard, your permit will be approved / denied and an email will be sent. Once approved, log into your account to pay for your permit(s) in your shopping cart..

City of Riverside Parking Permit Portal

Permit Dashboard

[Request a New Permit](#)
[Refresh My Permits](#)

[Filter by Status](#)
[Filter by Permit Type](#)

PERMIT NO	STATUS	ITEM DESCRIPTION	VALID FROM	VALID TO	LOCATION	PERMIT HOLDER	VEHICLE(S)	QUICK LINKS
CWH24-	Active	GUEST	10/12/2021	6/30/2024	RIVERSIDE, CA 92501			Click here to Print Temporary Permit
1	Approval Pending	GUEST	7/1/2024	6/30/2027	RIVERSIDE, CA 92501			

2 Permit(s)

Hello,

You are receiving this email because a Riverside Parking Permit Request was made on the [City of Riverside Parking Permit Portal](#) website.

We have reviewed the information provided and the permit below is now approved.

Permit No	Status
1	Permit Approved

You may now [login to your account](#) and pay for this permit.

If you have any questions or need further assistance, please contact the City at the information provided below.

City of Riverside
PO Box 10479
Newport Beach, CA 92658-0479
(800) 479-1834
<https://riverside.permitinfo.net>

This email has been sent from an outbound email address only. Replies to this email address will not be received or answered.

Welcome [User] (Logout)
Account No : [Account No]

CITY OF RIVERSIDE

City of Riverside Parking Permit Portal

Shopping Cart
There are item(s) in your cart. Click the Shopping Cart Icon above to view your cart and complete your purchase.

[Request a New Permit](#)
[Refresh My Permits](#)

[Filter by Status](#)
[Filter by Permit Type](#)

PERMIT NO	STATUS	ITEM DESCRIPTION	VALID FROM	VALID TO	LOCATION	PERMIT HOLDER	VEHICLE(S)	QUICK LINKS
CWH24-	Active	GUEST	10/12/2021	6/30/2024	RIVERSIDE, CA 92501			Click here to Print Temporary Permit
1	Payment Required	GUEST	7/1/2024	6/30/2027	RIVERSIDE, CA 92501			

2 Permit(s)