

Front Lobby Phase 1

The Riverside Police Department has moved to a Phase 1 approach. During this phase there is limited access to the public to Police Department lobbies (with the exception of pre-scheduled tow releases). All police business services must initiate online or via the phone.

For emergencies please call 9-1-1. For non-emergency police reports please call 951-354-2007 or use the online reporting service.

ONLINE REPORTS: Illegal Dumping, Lost Property, Theft, Trespassing, Vandalism, and/or Vehicle Burglaries reports may be reported online at <https://www.riversideca.gov/rpd/resources-forms/how-do-i/file-online-police-report>

TOW RELEASES: Towed and/or repossessed vehicle releases will be done by appointment only by calling Records at (951) 826-5700. Appointments will be held at our Magnolia or Orange Street police stations Monday through Friday between 8:00 a.m. and 4:00 p.m., excluding holidays.

PERMITS: No new business permits will be issued at this time. Permit renewals will be done by mail only by calling (951) 353-7614.

ALARMS: Penalties will still be charged for nuisance false alarms per the Riverside Municipal Code. Alarm permits will still be issue online at <https://riversideca.gov/rpd/resources-forms/how-do-i/find-alarm-enforcement-information> , email at RPDAlarms@riversideca.gov, or by phone at (951) 826-5600.

PROPERTY RELEASE: By appointment Tuesday and Thursday only at our Magnolia Ave. station by calling (951) 351-7650.

LIVESCAN SERVICES: Live Scan for applicants are done on Wednesdays by appointment calling (951) 826-5700 for Records. Live Scan applicants will be required have a temperature check prior to entering in secured areas of the Police Department. Live Scan prints for arrested persons are referred to the arrestee's scheduled court appearance or the Riverside County Jail.

VEHICLE CITATION SIGN-OFFS: Vehicle citation corrections will be signed off during normal business hours by appointment at our Orange and Magnolia Stations by calling 951-826-5700.

SUBPOENAS: Accepted only with phone in appointment to (951) 826-5533.

REPORTS RELEASES: Traffic reports can be obtained by online at <https://riversideca.gov/rpd/resources-forms/how-do-i/get-copy-traffic-collision-report> . Criminal reports can only be obtained by mail, please call (951) 826-5700 for more information.

SUPPLEMENTAL REPORT INFORMATION: Must be taken by an officer by calling the non-emergency line at 951-354-2007.