

Recovery Resources

	Resource	Description of Services	Contact Information
Local Government	CITY OF RIVERSIDE PUBLIC WORKS	Assists with scheduling bulky item pick ups (furniture, tree trimmings, water heaters, other non-hazardous materials, appliances such as refrigerators, freezers and room air conditioners)	Website: https://www.riversideca.gov/publicworks/trash-recycling Phone: 951-826-5311
	DEPARTMENT OF ENVIRONMENTAL HEALTH – RIVERSIDE COUNTY	Assists with information on hazardous materials removal and disposal, food and water safety, septic systems, private well systems, pool/spa maintenance.	Website: www.rivcoeh.org Phone: 888-722-4234
	COUNTY ASSESSOR-COUNTY CLERK RECORDER-DISASTER RELIEF	Provides tax relief for damaged or destroyed property due to fire or flooding and will reappraise the property to reflect its damaged condition.	Website: www.rivcoacr.org/disaster-relief Phone: 951-955-6200
	DEPARTMENT OF WASTE RESOURCES – RIVERSIDE COUNTY	Assists with asbestos survey(s) on residential structures; however, a completed Right of Entry form must be submitted to Riverside County Department of Waste Resources prior to the assessment.	Website: www.rcwaste.org Phone: 1-800-304-2226 Right of Entry forms can be submitted to: Waste-Approval@rivco.org
	DEPARTMENT OF PUBLIC SOCIAL SERVICES (DPSS) – RIVERSIDE COUNTY	Provides access to food, housing cash, childcare, employment and health coverage assistance. Programs include CalFresh, CalWORKs, Child Care, Employment Services, Homeless Programs, Medi-Cal, and Community Outreach.	Website: https://rivcodpss.org Phone: 888-960-4477
	DEPARTMENT OF ANIMAL SERVICES – RIVERSIDE COUNTY	Provides equine, large animal, and small pet assistance. If in need of pet food, please visit one of our animal shelter locations. May be able to assist with some basic veterinary care including vaccinations.	Website: https://rcdas.org/ Phone: <ul style="list-style-type: none"> • Small pet assistance: 951-358-7387 • Equine or large animal assistance: 951-358-6514



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Local Government (cont.)	OFFICE ON AGING – RIVERSIDE COUNTY	Provides access to nutrition services, transportation services Care management, limited material aid, and behavioral/mental health services.	Website: www.rcaging.org Phone: 877-932-4100
	RIVERSIDE UNIVERSITY HEALTH SYSTEM BEHAVIORAL HEALTH DEPARTMENT	Provides access to behavioral and mental health services.	Website: https://www.ruhealth.org/coping-with-stress CARES Hotline: 1-800-706-7500
	COMMUNITY ACTION PARTNERSHIP OF RIVERSIDE COUNTY	Provides utility payment assistance, assisted living resources, and senior housing and care resources.	Website: https://www.cafriverside.org Phone: 951-955-4900
	CITY OF RIVERSIDE OFFICE OF EMERGENCY MANAGEMENT	Links to hazard information resources.	Website: https://www.riversideca.gov/readyriverside/be-informed
	EMERGENCY MANAGEMENT DEPARTMENT – RIVERSIDE COUNTY	Links to disaster recovery resources and guidelines for returning home after the fire.	Website: https://rivcoready.org/active-events/disaster-recovery



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State Government	CONTRACTORS STATE LICENSE BOARD (CLSB)	Provides assistance to those impacted by the fire and looking for licensed contractors with verifications of contractor licenses.	Website: www.cslb.ca.gov Phone: 1-800-321-2752
	DEPARTMENT OF INSURANCE (CDI)	Provides assistance on handling delays, additional living expenses, under insurance disputes, etc.	Website: http://www.insurance.ca.gov/01-consumers/140-catastrophes/WildfireResources.cfm Phone: 1-800-927-4357
	DEPARTMENT OF MOTOR VEHICLES (DMV)	Provides assistance on replacing DMV documents, such as driver's licenses, identification cards, vehicle registration certificates and certificates of title.	Website: https://www.dmv.ca.gov/portal Phone: 1-800-777-0133
	CALIFORNIA DEPARTMENT OF TAX AND FEE ADMINISTRATION (CDTFA)	Provides disaster relief to taxpayers, fee payers, and business owners who live in or own businesses in counties where a state of emergency exists.	Website: www.cdtfa.ca.gov Phone: 1-800-400-7115
Non-Profit Organizations	INLAND SOCAL UNITED WAY	Offers financial assistance* to those affected by a fire (*based on funding availability).	Website: www.inlandsocaluw.org/fire-fund Phone: 909-751-1180
	AMERICAN RED CROSS	Offers a variety of services during and after disasters.	Website: https://www.redcross.org/ Phone: 1-800-RED-CROSS
	UNITED POLICYHOLDERS	Helps homeowners and renters navigate the insurance claim process after disasters.	Website: https://uphelp.org/disaster-recovery-help/2024cawildfires/ <ul style="list-style-type: none"> Visit website to sign up for Wildfire Recovery & Insurance Orientation Zoom Call Phone: 415-393-9990 Email: info@uphelp.org
	SALVATION ARMY	Provides disaster relief services to individuals affected by disasters, including fires.	Website: https://www.salvationarmyusa.org/usn/help-disaster-survivors Phone: 1-800-SAL-ARMY



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