

First & Foremost...Gratitude

• Convening

- **Leadership:** Riverside Councilmember Conder, Riverside Mayor Bailey, & Riverside City Council
- **Coordination:** WRCOG – Rick Bishop, Chris Gray, Rachel Singer, Haley Hanson, Natalie Ikrata
- **Program & Logistics:** City of Riverside – Brandi Becker, Moises Lopez, Michelle Davis, Phil Pitchford, Scott Brosious, Luke Villalobos, Cheryl-Marie Hansberger

• Inspiring & Perspective-Building

- **10-Minute Quick Hits & Roundtables:** Both Counties, All Cities, and Faith-Based Community
- **Keynote:** Phillip Mangano

Welcome

• Mayor Bailey, City of Riverside:

- This is the #1 issue of our day, of our time.
- It's a societal problem. Not just a government problem. We are all in this boat together.
- There is a storm. The storm will end. It's easier to get through the storm together when we are working together.
- If we call it a crisis, we better act like it.
- One hand of enforcement. One hand of compassion and rehabilitation.
- Think about how our decisions can impact our neighbors.
- 50% of time spent on the issue if we want to move the needle.

***“Homelessness:
If we call it a
crisis, we better
act like it.”***

Welcome

- **Councilmember Conder, City of Riverside:**

- Combine our collective thoughts and resources, we will be better able to address this
- Together, we have a better chance to address homelessness
- We can't solve homelessness, we can address it
- The "homeless" doesn't accurately explain the condition of people
- Honesty is key, criticism is not needed
- One large, large voice – a united thundering voice – to influence the State on laws and resources
- Combine talents and resources to be competitive grant resources for the region.
- Today is the beginning of a conversation – a new opening chapter – to lead to new efforts to effectively address homelessness.

“Today is the beginning of a conversation to lead to new efforts to address homelessness.”

10-Minute Quick Hits

- **John Henry, RivCo District Attorney:** Community Outreach Resource Program (CORP) in Coachella Valley
- **Margaret Atkins, RivCo DPSS:** CalWORKs Housing Support Program
- **Tony Ortego, RivCo, Continuum of Care**
- **Dawn Jones, SBCo, Community Development & Housing Agency**
- **Adam Rush, City of Banning**
- **Matt Collins, City of Colton, Police Department, Multiple Enforcement Team**
- **Michele Nissen, City of Corona**
- **Sean McGovern, City of Jurupa Valley**
- **Sgt. Glenn Warrington & “Dream Team,” RivCo Sheriff Department, Lake Elsinore and Wildomar**
- **Jason Hendrix & Team, City of Menifee**

10-Minute Quick Hits

- Marshall Eyerman, City of Moreno Valley
- Brian Ambrose, City of Murrieta
- Alejandra Gonzalez, City of Norco
- Katrina Gonzales & Team, City of Ontario
- Harold Duffey, City of Grand Terrace
- Michelle Gao, City of Perris
- Perry Brents, City of Rialto
- Michelle Davis, City of Riverside
- Brian Harris, City of San Bernardino, Police Department
- Rob Johnson, City of San Jacinto
- Robin Gilliland, City of Temecula

“It’s impressive that so many jurisdictions shared so much information in the time we had!”

- Phillip Mangano

10-Minute Quick Hits “Ah Ha’s”

- We are better together – all want to share
- Enforce the laws on our books
- Addressing homelessness is a spiritual venture
- Need to stop saying we are doing a good job
- Let’s be honest, authentic, and partners
- Whole person approach to homelessness – substance abuse is keeping people out on the streets
- “Stop squeezing the balloon” – let’s communicate and coordinate to have the clear and consistent rules
- Before breaking up encampments, have a plan for relocation

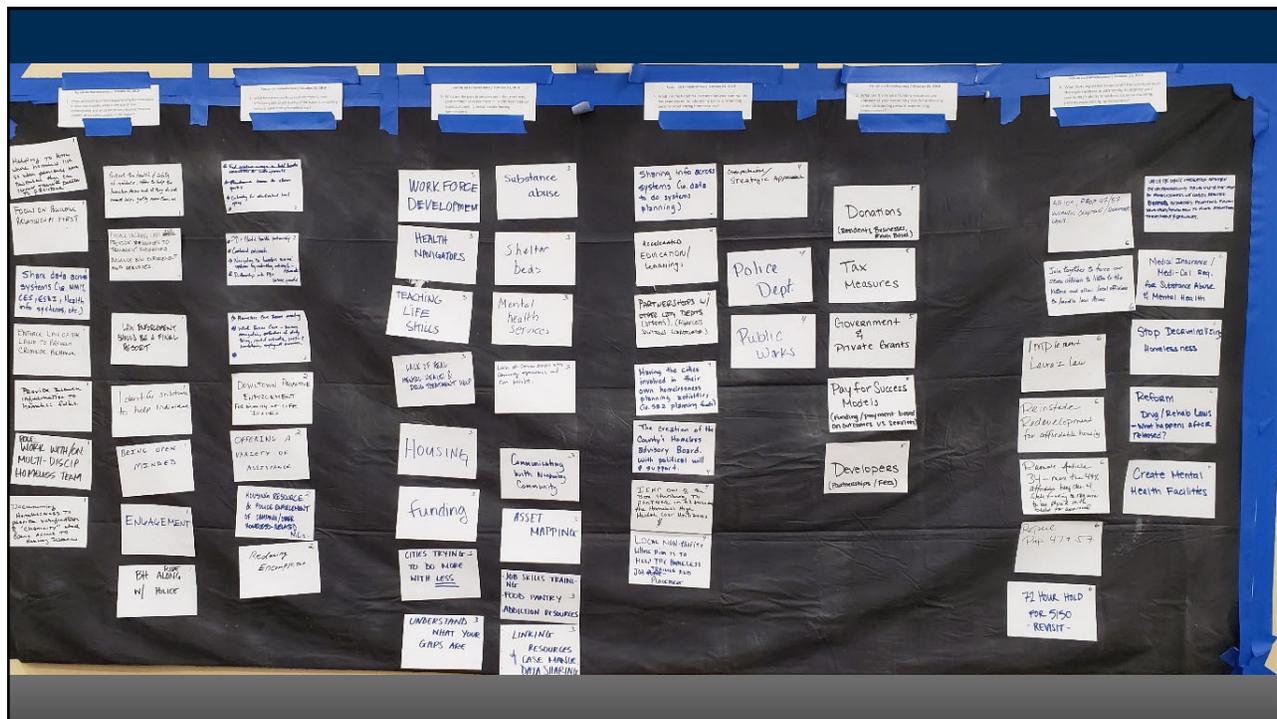
Phillip Mangano

- Connecting heart and mind is necessary to effectively address homelessness
- Depletion of social capital is a lot of the work to end a person's homelessness – restoring social capital to create a sense of belonging
- NYT Article: As homelessness surges in CA, so does the backlash; SFC: Californians show that homelessness is the top issue
- More empirical data on what doesn't work than what does work – need to keep “your will” up, in spite of “demoralized pessimism”
- Old school programs that didn't work won't work – tap innovative programs that work (e.g., project homeless connect, assertive treatment teams, housing first, master lease agreements)
- We need to stop sweeping people out and house people in.
- We need: leadership, housing, service support, employment options (social and financial capital)

“We know what to do. We know how to do it. Scaling is the dilemma.”

Roundtables – You were awesome!





Roundtable Topic/Question 1

When addressing persons experiencing homelessness in your community, what is the role of law enforcement and what are lessons learned that can benefit other communities in the region?

Roundtable Topic/Question 1 Priorities

- Focus on building relationships first
- Share data across systems (i.e. HMIS, CES, ESRI, Health Info Systems, etc.)
- Enforce Law of the Land to prevent criminal behavior
- Provide resource information to homeless folks
- Work with/on multi-disciplinary homeless team
- Law enforcement should be a final resort
- Identify solutions to help individuals
- Being open minded
- Engagement
- BH Ride Along with Police
- Documenting homelessness to provide verification of “chronicity” which opens access to housing resources
- Helping to know where homeless live so when providers have resources they can connect transient person to provider
- Protect the health and safety of residents, offer to help the homeless person and if they do not accept help, gently move them on
- Enforce vagrancy laws and provide resources to transient individuals – balance between enforcement and services

Roundtable Topic/Question 2

What best practices from your community have effectively addressed quality of life issues surrounding persons experiencing homelessness?

Roundtable Topic/Question 2 Priorities

- Maintenance team to clean up parks
- Contracting for dedicated bed space
- PD and Mental Health Partnerships
- Navigating the homeless services system by contracting outreach - advocate
- Homeless core team meeting
- Whole person care – housing navigation, activities of daily living, rental subsidies, section 8 housing, employment services
- Continual outreach
- Partnership with PD and service provider
- Downtown proactive enforcement for quality of life issues
- Offering a variety of assistance
- Housing resource and police enforcement of camping/other homeless-related MCs
- Reducing encampment

Roundtable Topic/Question 3

What are the gaps in services and other resources your community experiences in its efforts to address issues surrounding persons experiencing homelessness?

Roundtable Topic/Question 3 Priorities

- Workforce development
- Health navigators
- Teaching life skills
- Lack of real mental health and drug treatment help
- Housing
- Funding
- Cities trying to do more with less
- Asset mapping
- Understand what your gaps are
- Substance abuse
- Shelter beds
- Mental health services
- Lack of partnerships with community organizations and non-profits
- Communicating with neighboring community
- Job skills training
- Food pantry
- Addiction resources
- Linking resources and case management/data sharing

Roundtable Topic/Question 4

What are the beneficial partnerships your community has experienced for addressing issues surrounding persons experiencing homelessness?

Roundtable Topic/Question 4 Priorities

- Sharing information across systems (i.e. data to do systems planning)
- Accelerated education/learning
- Partnerships with other city departments (streets), (homeless solutions coordinator)
- Having the cities involved in their own homelessness planning activities (i.e. SB2 Planning Funds)
- The creation of the County's homeless advisory board with political will and support
- IEHP out of the box thinking to partner in addressing the homeless high health cost utilizes \$
- Local non-profits whose aim is to help the homeless – job training and placement
- Police Department
- Public Works

Topic/Question 5

What are the range of funding resources and approaches your community uses for addressing issues surrounding persons experiencing homelessness?

Roundtable Topic/Question 5 Priorities

- Donations (residents, businesses, faith based)
- Tax measures
- Government and private grants
- Pay for success models (funding/payment-based on outcomes vs services)
- Developers (Partnerships/fees)

Topic/Question 6

What State legislative issues could the communities in the region address in partnership to improve your community's ability to address issues surrounding persons experiencing homelessness?

Roundtable Topic/Question 6 Priorities

- Create mental health facilities
- Reform drug/rehab laws – what happens after released?
- Stop decriminalizing the homeless
- Medical insurance/medi-cal requirements for substance abuse and mental health
- Which the direct correlation between decriminalizing drug use and the rise in homelessness we could require businesses profiting from drug sales/production to fund addiction treatment and services
- AB 109, Prop 47/57, Unlawful Camping/Soliciting Laws
- Join together to force our state officials to listen to the voters and allow local officials to handle local issues
- Implement Laura’s Law
- Reinstate redevelopment for affordable housing
- Remove article 34 – more than 49% affordable housing development with state funding requires to be placed on the ballot for approval
- Repeal Prop 47 + 57
- Revisit 72 Hour Hold for 5150

What You Can Do

- 1** **Engage** with One Another Now: Today or Tomorrow, Make One Appointment to Collaborate with Someone in this Room to More Effectively Address Homelessness
- 2** **Respond** to the Email that You Receive in the Next Couple Weeks – Feedback is Needed & Resources Will Be Available
- 3** **Commit** to the January 2020 City Manager Gathering and the April 2020 Forum on Homeless Solutions 2

What We Will Do

1

October/November 2019: Email with survey for feedback and link to webpage containing:

- Photos
- Video coverage
- PowerPoints
- Contacts
- Summary Report

2

January 2020: Collective Meeting of City Managers (or their Representative) to Discuss What We Learned and What We Want to Do Now

3

April 2020: Forum on Homeless Solutions 2

Last But Not Least...Gratitude

“The world we created today has problems which cannot be solved by thinking the way we thought when we created them.”

- Albert Einstein

“Join me in being a pathological optimist!”
- Phillip Mangano