BILL EXPLANATIONS

Here are explanations for some of the most commonly asked about portions of the RPU bill.

ACCOUNT INFO

1. Billing date and customer account number

WATER CHARGE

Monthly charge for your use of water, measured in cubic feet (CCF).

2 Customer Charge

Fixed charge assigned to each metered service, based upon service rate, used to cover costs directly related to providing monthly electric and water services.

ELECTRIC CHARGE

Monthly charge for your use of electricity, measured in kilowatt hours (kWh).

3 Network Access Charge

Charge based on average daily electric usage designed to recover part of the costs for maintaining RPU's electric distribution system (poles and wires).

4 Reliability Charge

Flat charge assigned to each electric meter that is either based on the customer's amp panel size (residential) or according to the customer's service rate. This charge supports four peaking power units and an interconnection to the state power grid.

5 State Energy Tax

State-mandated charge of $0.0003 per kWh; funds the work of the California Energy Commission.

CITY SERVICES

6 Utility User Tax

City tax applied to water and electric charges. This helps pay for things like street lights, park services and City programs.

7 Public Benefits Charge

State-mandated monthly surcharge of 2.85% of the total electric charge. Funds collected are used for low-income customer assistance, energy efficiency and conservation programs, renewable resources and energy research and development.

8 Sewer and Trash

Charges for sewer services, along with the collection of trash, green waste, and recyclables.

9 Sewer Public Benefits Charge

This fee assists the Public Works Department in creating and supporting programs that encourage customers to implement technology and best practices that reduce their discharge into the sewer system.

RIVERSIDE PUBLIC UTILITIES

STATEMENT OF SERVICES

KEEP THIS PORTION FOR YOUR RECORDS

CUSTOMER SERVICE: (951) 782-0330
Hablamos Español

RiversidePublicUtilities.com

FOR SERVICE ENDING: 12/13/24
BILLING DATE: 12/23/24 (1)
ACCOUNT NUMBER: 0123456789
SERVICE ADDRESS: 1234 UTILITY DR

VALUED CUSTOMER
1234 UTILITY DR
RIVERSIDE CA 92506-1234

THE TOTAL CHARGES FOR WATER AND ELECTRIC SERVICES INCLUDE AN 11.5% GENERAL FUND TRANSFER.

RIVERSIDE PUBLIC UTILITIES: PROVIDING WATER

WATER

Usage Comparison	This Year
30	Days
10	Period
0.33	Daily Average
Usage Comparison	Last Year
	Days
	Period
	Daily Average

Water Meter Reading

PREVIOUS READING	PRESENT READING	CONSUMPTION
3527	3537	10

Total Gallons Used: 7480 GAL (CCF x 748 GAL)

TOTAL WATER CONSUMPTION: 10 CCF

Customer Charges For Water

8 CCF (WATER) @ $1.34	=	10.72
2 CCF (WATER) @ $1.97	=	3.94
CUSTOMER CHARGES (2)		29.19

METER READING DATES: 11/13/24 TO 12/13/24

TOTAL CHARGES FOR WATER $43.85

RIVERSIDE PUBLIC UTILITIES: PROVIDING ELECTRICITY

ELECTRIC

Usage Comparison	This Year
30	Days
749	Period Usage
24.97	Daily Average
Usage Comparison	Last Year
	Days
	Period
	Daily Average

Electric Meter Reading

PREVIOUS READING	PRESENT READING	MAX. DEMAND	FACTOR	CONSUMPTION
34706	35455		1	749

TOTAL ELECTRICITY CONSUMPTION: 749 KWH

Customer Charges For Electricity

350 KWH (ELECTRIC) @ $0.1179	=	41.27
399 KWH (ELECTRIC) @ $0.1880	=	75.01
NETWORK ACCESS CHARGE (3)		7.44
CUSTOMER CHARGES (2)		12.90
RELIABILITY CHARGE (4)		10.00
STATE ENERGY (5)		0.22

METER READING DATES: 11/13/24 TO 12/13/24

TOTAL CHARGES FOR ELECTRICITY $146.84

CITY OF RIVERSIDE: PROVIDING CITY SERVICES

CITY SERVICES

TOTAL PAYMENTS RECEIVED THIS BILLING PERIOD $248.00

UTIL USER TAX (6)	12.38
ELEC PB CHARGE (7)	4.18
SEWER (8)	39.54
SEWER PB CHARGE (9)	0.05
TRASH-CITY (8)	37.32

TOTAL CHARGES FOR CITY SERVICES $93.47

TOTAL CHARGES FOR WATER, ELECTRICITY, AND CITY SERVICES $284.16

MESSAGE

Go Paperless! Its easy, go to RiversidePublicUtilities.com and create an online bill account.
TAKE PART IN OUR WATER CONSERVATION REBATE PROGRAMS AT BLUERIVERSIDE.COM & SAVE!

RIVERSIDE PUBLIC UTILITIES — PAYMENT CARD

Pay by MAIL (envelope provided) or IN PERSON using this Payment Card.

CUSTOMER SERVICE / PAYMENT CENTERS

Downtown
3901 Orange Street
Riverside, CA 92501

Casa Blanca
3025 Madison Street
Riverside, CA 92504

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VALUED CUSTOMER
1234 UTILITY DR
RIVERSIDE CA 92506-1234

PLEASE PAY IMMEDIATELY
(SERVICE SUBJECT TO TERMINATION)

SUMMARY OF CURRENT AMOUNT DUE

WATER	ELECTRICITY	CITY SERVICES
$43.85	$146.84	$93.47

BILLING DATE: 12/23/24
PLEASE PAY BY: 01/12/25

SHARE FUND (LOW INCOME UTILITY ASSISTANCE)
MY DONATION IS: $1 $2 $5 OTHER $ _____

ACCOUNT NUMBER: 0123456789

PREVIOUS BALANCE	
CURRENT AMOUNT DUE	$284.16
TOTAL BALANCE DUE	$284.16
= SHARE DONATION	
PLEASE INDICATE AMOUNT PAID	

0123456789230524

EXPLICACIONES DE LAS FACTURAS

Aquí hay explicaciones de algunas de las preguntas más habituales sobre porciones de la factura de RPU.

INFORMACIÓN DE LA CUENTA

1 Fecha de factura y número de cuenta del cliente

COBRO DEL AGUA

Cobro mensual por el uso del agua, medido en pies cúbicos (CCF).

2 Cobro al Cliente

Cobro fijo asignado a cada servicio medido, basado en la tarifa de servicio, utilizado para cubrir costos directamente relacionados con suministro mensual de electricidad y servicios de agua.

COBRO DE ELECTRICIDAD

Cobro mensual por su uso de electricidad, medido en horas kilovatios (kWh).

3 Cobro de Acceso a la Red

Cobro basado en el promedio usado de electricidad diario diseñado para recuperar parte de los costos para mantener el sistema de distribución de la electricidad de RPU (postes y cables).

4 Cobro de Fiabilidad

Carga fija asignada a cada medidor de electricidad que se basa en el tamaño del panel de amplificadores del cliente (residencial) o según de la tasa de servicio del cliente. Este cobro apoya cuatro picos de unidades de potencia y una interconexión a la red eléctrica estatal.

5 Impuesto Estatal de Energía

Impuesto obligado por el Estado de $0.0003 por kWh; financia el trabajo de la Comisión de Energía de California.

SERVICIOS MUNICIPALES

6 Impuesto al Usuario de Servicios Municipales

El impuesto Municipal se aplica a los cargos de agua y electricidad. Esto ayuda a pagar cosas como alumbrado público, servicios de parques y programas Municipales.

7 Cargo de Beneficios Públicos

El recargo mensual obligatorio por el Estado es del 2.85% del total de la carga eléctrica. Los fondos recaudados se destinan a la asistencia a clientes de bajos ingresos, programas de eficiencia y conservación energética, recursos renovables e investigación y desarrollo energético.

8 Alcantarillado y Basura

Cobros por servicios de alcantarillado, junto con la recolección de basura, residuos verdes y reciclables.

9 Cobro de Beneficios Públicos de Alcantarillado

Esta tarifa ayuda al Departamento de Obras Públicas a crear y apoyar programas que animen a los clientes a implementar tecnología y mejores prácticas que reduzcan su descarga al sistema de alcantarillado.

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VALUED CUSTOMER
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PLEASE INDICATE AMOUNT PAID	

01234567892305 24