



BILL EXPLANATIONS

Here are explanations for some of the most commonly asked about portions of the RPU bill.

ACCOUNT INFO

- 1 Billing date and customer account number

WATER CHARGE

Monthly charge for your use of water, measured in cubic feet (CCF).

2 Customer Charge

Fixed charge assigned to each metered service, based upon service rate, used to cover costs directly related to providing monthly electric and water services.

ELECTRIC CHARGE

Monthly charge for your use of electricity, measured in kilowatt hours (kWh).

3 Network Access Charge

Charge based on average daily electric usage designed to recover part of the costs for maintaining RPU's electric distribution system (poles and wires).

4 Reliability Charge

Flat charge assigned to each electric meter that is either based on the customer's amp panel size (residential) or according to the customer's service rate. This charge supports four peaking power units and an interconnection to the state power grid.

5 State Energy Tax

State-mandated charge of \$0.0003 per kWh; funds the work of the California Energy Commission.

CITY SERVICES

6 Utility User Tax

City tax applied to water and electric charges. This helps pay for things like street lights, park services and City programs.

7 Public Benefits Charge

State-mandated monthly surcharge of 2.85% of the total electric charge. Funds collected are used for low-income customer assistance, energy efficiency and conservation programs, renewable resources and energy research and development.

8 Sewer and Trash

Charges for sewer services, along with the collection of trash, green waste, and recyclables.

9 Sewer Public Benefits Charge

This fee assists the Public Works Department in creating and supporting programs that encourage customers to implement technology and best practices that reduce their discharge into the sewer system.

10 Water Conservation Surcharge

Monthly surcharge of 1.5% of the total water charge. Funds collected are used to support water conservation and efficiency programs.

RIVERSIDE PUBLIC UTILITIES



STATEMENT OF SERVICES

KEEP THIS PORTION FOR YOUR RECORDS

CUSTOMER SERVICE: (951) 782-0330
Hablamos Español

FOR SERVICE ENDING:
12/13/20
BILLING DATE:
12/23/20
ACCOUNT NUMBER:
0123456789
SERVICE ADDRESS:
1234 UTILITY DR



VALUED CUSTOMER
1234 UTILITY DR
RIVERSIDE CA 92506-1234

RiversidePublicUtilities.com

THE TOTAL CHARGES FOR WATER AND ELECTRIC SERVICES INCLUDE AN 11.5% GENERAL FUND TRANSFER.

RIVERSIDE PUBLIC UTILITIES: PROVIDING WATER			
Water Meter Reading			Customer Charges For Water
PREVIOUS READING	PRESENT READING	CONSUMPTION	
3527	3537	10	9 CCF (WATER) @ \$1.22 = \$10.98
			1 CCF (WATER) @ \$1.54 = 1.54
			CUSTOMER CHARGES 2 20.53
Total Gallons Used: 7480 GAL (CCF x 748 GAL)			
TOTAL WATER CONSUMPTION: 10 CCF			
METER READING DATES: 11/13/20 TO 12/13/20			TOTAL CHARGES FOR WATER \$33.05

RIVERSIDE PUBLIC UTILITIES: PROVIDING ELECTRICITY					
Electric Meter Reading			Customer Charges For Electricity		
PREVIOUS READING	PRESENT READING	MAX. DEMAND	FACTOR	CONSUMPTION	
34706	35455		1	749	350 KWH (ELECTRIC) @ \$0.1059 = 37.07
					399 KWH (ELECTRIC) @ \$0.1684 = 67.19
					NETWORK ACCESS CHARGE 3 2.32
					CUSTOMER CHARGES 2 9.66
					RELIABILITY CHARGE 4 10.00
					STATE ENERGY 5 0.22
TOTAL ELECTRICITY CONSUMPTION: 749 KWH					
METER READING DATES: 11/13/20 TO 12/13/20			TOTAL CHARGES FOR ELECTRICITY \$126.46		

CITY OF RIVERSIDE: PROVIDING CITY SERVICES	
UTIL USER TAX 6	10.36
ELEC PB CHARGE 7	3.60
SEWER 8	39.54
SEWER PB CHARGE 9	0.05
TRASH-CITY 8	26.85
WTR CONSERVATION SURCHARGE 10	0.50
TOTAL CHARGES FOR CITY SERVICES \$ 80.90	
TOTAL CHARGES FOR WATER, ELECTRICITY, AND CITY SERVICES \$240.41	

MESSAGE Go Paperless! Its easy, go to RiversidePublicUtilities.com and create an online bill account. TAKE PART IN OUR WATER CONSERVATION REBATE PROGRAMS AT BLUERIVERSIDE.COM & SAVE!

RIVERSIDE PUBLIC UTILITIES		PAYMENT CARD	
Pay by MAIL (envelope provided) or IN PERSON using this Payment Card.	PLEASE PAY IMMEDIATELY (SERVICE SUBJECT TO TERMINATION)		
CUSTOMER SERVICE / PAYMENT CENTERS	Downtown 3901 Orange Street Riverside, CA 92501	Casa Blanca 3025 Madison Street Riverside, CA 92504	
Better yet? GO PAPERLESS! Learn more at RiversidePublicUtilities.com or in the enclosed insert.	SUMMARY OF CURRENT AMOUNT DUE		
	WATER \$33.05	ELECTRICITY \$126.46	CITY SERVICES \$80.90
	BILLING DATE: 12/23/20		PLEASE PAY BY: 01/12/21
	SHARE FUND (LOW INCOME UTILITY ASSISTANCE)		TOTAL BALANCE DUE \$240.41
	MY DONATION IS: \$1 \$2 \$5 OTHER \$ _____		= SHARE DONATION
VALUED CUSTOMER 1234 UTILITY DR RIVERSIDE CA 92506-1234	ACCOUNT NUMBER: 0123456789		PLEASE INDICATE AMOUNT PAID

0123456789230524